

Exmar

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# **Compliance Model**

Approved by the Board of Directors of EXMAR on 3 December 2021

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#### Introduction

EXMAR expressed the need to adopt an organizational, management and control model to comply with the worldwide leading legislations and practices on corporate governance and prevent offences against competition/anti-trust laws, conflicts of interests, Insider transactions, financial statement fraud, fraud and corruption, health and safety legislation, environmental protection, information management, protection of individuals and privacy legislation.

Examples of relevant laws include the Foreign Corrupt Practices Act of 1977 (FCPA), the UK Bribery Act 2010, the Italian Legislative Decree 231/2001 of June 8, 2001 (Model 231) and the Privacy legislation (Italian Legislative Decree 196/2003, European Commission Directive 95/46/EC on data protection (Data Protection Directive) and Directive 2002/58/EC, and the Belgian Privacy Legislation) and underlying regulation for certificates like ISO14001 and ISO 45001 etc.

This Compliance Model (hereafter '**The Model**') is approved by EXMAR's Board of Directors ('**the Board**') and is designed to have the compliance function embedded in all levels of the company and integrated in the interaction with third parties. The Model will be reviewed from time to time by the Board and amended if necessary.

To ensure a permanent state of compliance, the Model's foundation is structured around continuous improvement by a yearly risk- and control assessment taking into account the changes in organization, legislation, findings of internal audit activities etc.

# Chapter 1: General Principles

Compliance and ethics practices can no longer be viewed in isolation of the rest of the organization. They must be part of the overall business strategy and operations, pervasive throughout the entire organization. Ultimately, taking this integrated approach will lead to better overall performance.

EXMAR systematically assesses and prioritizes present and emerging compliance and ethics risks. Such analysis takes into account the organization's culture, compliance and ethics history, as well as industry issues. The Board routinely discusses these risks, and how they are addressed, with management.

The compliance and ethics program is designed to foster a corporate culture that places responsibility on individuals for their actions and motivates everyone. The Board and management ensure that employees have appropriate training and information and participate in such training themselves.

#### **1.1 Corporate Governance Charter and Corporate Governance Statement**

EXMAR's Corporate Governance Charter was approved by the Board on 31<sup>st</sup> March 2010. An important update of the Corporate Governance Charter, pursuant to the entry into force of the new Belgian Code of Companies and Associations and the most recent version of the Belgian Corporate Governance Code (the "Code 2020"), was approved by the Board on 3 December 2020. The last update was done on 3 December 2021. This Charter is also applicable to all affiliates of EXMAR. The Corporate Governance Charter contains a summary of the rules and principles on which EXMAR's corporate governance is organized and is based on the provisions of EXMAR's articles of association, the Belgian Code of Companies and Associations and the Code 2020.

The Code 2020 is based on a 'comply or explain' principle. The company aims to comply with most provisions of the Code 2020, but the Board is of the opinion that deviation from provisions may be justified in light of the company's specific situation. Such derogations will be explained in the Corporate Governance Statement, which is part of EXMAR's annual report and is published on <u>www.exmar.be</u>.

Both the published Corporate Governance Charter and the Corporate Governance Statement are a reply to the essential disclosure, leading to the required transparency.

The Corporate Governance Charter describes the company's profile, capital shares and shareholders and the applied principles related to the shareholders' meetings.

The roles and responsibilities of the different organs within the company are described.

- The power, responsibilities and functioning of the Board are elaborated. The Corporate Governance Charter defines the rules in operation of the Board, the role and responsibilities of the Chairman, dealing with conflict of interests, remuneration and evaluation.
- The functioning of the Audit Committee and Nomination and Remuneration Committee, set up in delegation of the Board is described in detail.
- The roles and rules in the organization of the day-to-day management, the power and responsibilities of the Chief Executive Officer and Executive Committee are elaborated.

Annex to EXMAR's Corporate Governance Charter are the shareholding structure, Criteria of Independence, Dealing Code and Code of Business Ethics.

All companies within the EXMAR group are governed as divisions of EXMAR, i.e. EXMAR's Audit Committee is also overviewing the internal audit function of all the different legal entities.

# **1.2 Code of Business Ethics**

EXMAR's Code of Business Ethics describes 'The way we work'. It brings together the values and sets out the rules and guiding principles for all employees.

The Code of Business Ethics contains rules regarding individual and peer responsibilities, as well as responsibilities to EXMAR's employees, customers, shareholders and other stakeholders on:

- Respect for individuals
- Respect for the law
- Respect for local customs
- Environmental stewardship
- Protection of confidential information
- Protection and proper use of company resources and company assets
- Dealing with conflicts of interest
- Full, fair, accurate and timely disclosure of financial and company reporting
- Public communication
- Reporting of violations or unethical behavior
- Insider trading reporting of transactions market manipulation insiders lists
- Our responsibilities for compliance

#### 1.3 Dealing Code

The purpose of this code of dealing is to ensure that the directors of the company and its senior executives, personnel and other stakeholders are aware of the main legal principles concerning sensitive information, insider trading, and to inform them on EXMAR's recommendations on these items.

The following chapters are discussed in the Dealing Code:

- Introduction
- Definitions
- Insider trading
- General prohibitions
- Duty of confidentiality
- Dealing in Company Securities Outside Closed Periods
- Dealing in Company Securities During Closed Periods
- Short-term Dealing, Short-Selling and Dealing in options
- Post-Dealing notification
- List of Key Employees, Insider List and PDMR List
- Sanctions
- Final provisions

#### 1.4 Audit Charter

The Board has set up an audit and risk committee ('the Audit Committee'). The composition, role, responsibilities and functioning of the Audit Committee are in conformity with the provisions of article 7:99 of the Belgian Code of Companies and Associations. In general terms, the Audit Committee assists the Board in the execution of the responsibilities for the monitoring of financial and administrative controls in the broadest sense.

The following chapters are discussed in the Audit Charter:

- Composition of the Audit Committee
- Roles:
  - Follow up of the financial reporting
  - o Internal and external audit
  - o Internal control and risk management
  - o Compliance
- Responsibilities: reporting to the Board of Directors
- Meetings of the Audit Committee
- Evaluation of the Audit Committee

#### 1.5 Compliance Model Principles

#### 1.5.1 Control Environment: COSO 2013

The Compliance Model was built based on the international standard COSO 2013 (Committee of Sponsoring Organizations) framework.

The underlying premise of the COSO 2013 framework is that every entity exists to provide value for its stakeholders. All entities face uncertainty and the challenge for management is to determine how much uncertainty to accept as it strives to grow stakeholder value. Value is maximized when management sets strategy and objectives to strike an optimal balance between growth and return goals and related risks, and efficiently and effectively deploys resources in pursuit of EXMAR's objectives.

To achieve this objective, COSO 2013 defines three elements in a risk management system. The relationship of these three elements can be depicted in a cube:

- The objectives of an organization are presented by the columns;
- The components of internal control are represented by the rows;
- The organizational structure is depicted by the third dimension of the cube;



Within the context of EXMAR's established mission or vision, management establishes strategic objectives, selects strategy and sets aligned objectives cascading through the enterprise. The COSO 2013 framework is geared to achieving the defined objectives, set forth in three categories: operations, reporting and compliance.

These distinct, but overlapping categories address different needs and may be the direct responsibility of different executives.

The framework sets out five components of internal control of which the main components are :

- Control Environment The control environment reflects the attitudes and the actions with reference to internal control within the organization
- Risk Assessment The identification of corporate activities which may entail the risk to commit the offences against the applicable laws and regulations
- Information and Communication Relevant information is identified, captured and communicated in a form and timeframe that enable people to carry out their responsibilities.
- Control Activities Policies and procedures are established and implemented to help ensure the responses to mitigate risks are effectively carried out.
- Monitoring Activities Selection, development and performing ongoing and separate activities with the evaluation and communication of deficiencies.

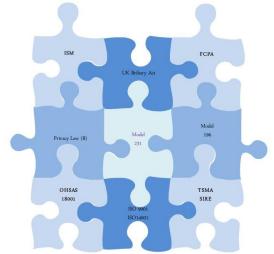
Determining whether the implemented model is effective is a judgment resulting from an assessment of whether the five components are present and functioning effectively. Thus the components are also criteria for an effective compliance model.

#### 1.5.2 Compliance Model Coverage

EXMAR's Compliance Model is designed to comply with various legislations of countries where EXMAR or any of its affiliates conduct business. Examples of relevant legislation include the Italian Legislative Decree 231/2001 of June 8, 2001 (Model 231), the US Foreign Corrupt Practices Act of 1977 (FCPA), the UK Bribery Act of 2010 and Privacy legislation (Italian Legislative Decree 196/2003, European Commission Directive 95/46/EC on data protection (Data Protection Directive)

and Directive 2002/58/EC, and the Belgian Privacy Legislation).

In addition, the Compliance Model is designed to comply with the different regulations to obtain mandatory (or voluntary) certifications like ISO 45001 (occupational health and safety management systems), ISO 9001 (quality ISO 14001 management), (environmental (Oil Companies management), TSMA International Marine Forum's best practice guide Tanker Management and Self-assessment).



Different legislations or regulations may have an overlap (e.g. Anti-bribery in US FCPA, UK Bribery

and Italian Model 231). Future legislations or underlying regulation for certification can be added to the model as separate, integrated building blocks in the Compliance Model.

# 1.5.3 Continuous improvement

The compliance model is based on the principles of continuous improvement. Changes to the organization, to legislation, to risk exposure and control status are therefore assessed on a yearly basis (see further for more information on the risk assessment).

In addition, all potential non-compliance events will be used as triggers to assess the control adequacy or the right level of control awareness and/or knowledge.

Non-compliance events can indicate weaknesses in the control framework but can also indicate extra need of training for the control owners.



#### Chapter 2: Compliance Model

#### 2.1 Compliance Risk Universe

#### 2.1.1 Structure

EXMAR has built a Compliance Risk Universe, containing all risk themes for legal / regulatory and business requirements.

Starting from the different laws (see also above 1.5.2 'Compliance Model Coverage'), a control inventory has been built up of existing and required controls to ensure compliance with those legislations.

Each control has been linked to a primary and secondary risk theme (see Annex 2 hereto; primary themes are printed in capital letters, secondary themes in small letters). Combining those different risk themes constitutes EXMAR's Compliance Risk Universe.

The primary risk themes are:

- Corporate Governance
- Competition / Antitrust laws / Trade Sanctions
- Conflict of Interest
- Insider Transactions
- Anti-Money Laundering
- Financial Statement Fraud
- Fraud & Corruption
- Health & Safety
- Environmental Protection
- Information Management / Security
- Intellectual Property
- Employee Obligations
- Individuals
- Privacy

#### 2.1.2 Key Risk Officers

For each theme, a Key Risk Officer has been designated (see Annex 4 hereto). The Key Risk Officer is instructed and authorized to assess the risks related to his or her risk theme and to report his or her findings to the Audit Committee (see 2.4.1 below).

#### 2.2 Compliance Risk Assessment

#### 2.2.1 General

The aim of the Compliance Risk Assessment by the Key Risk Officers is to know the actual state of control and possible exposure. The assessment is also used to identify the required attention. Resources are focused on the risks with the greatest impact.

All risks have related causes (the reasons why a risk may happen) and effects (the implications/impact if the risk does occur). A risk can have multiple causes and multiple effects.

Those causes and effects need to be identified so that controls can be introduced to minimise the risk.

Preventive controls are associated with the causes of risks, and are installed to help reduce the likelihood of risks occurring.

Detective (or reactive) controls are associated with the effect of risks, and will have an alerting function when a risk event has occurred in order that required steps can be taken to minimize the impact.

In order to identify the best way to control risks, the risks must be known and clear.

On an **annual** basis all risks for non-compliance are assessed on both impact and likelihood.

To ensure the completeness of the Compliance Risk Assessment, all primary and secondary risk themes from EXMAR's Compliance Risk Universe are assessed by the Key Risk Officers.

#### 2.2.2 Risk Assessment Criteria Matrix (RACM)

To ensure an objective and comparable assessment of all risks a matrix is applied indicating which impact can be considered as low, medium or high and which likelihood can be considered as highly likely, possible or unlikely.

The RACM is used as a prioritization tool, allowing mitigation activities to concentrate first on the most significant, uncontrolled risks (see Annex 3 hereto).

#### 2.2.3 Reporting of risks

The Key Risk Officer shall report the findings of their assessment to the Audit Committee. The results of the annual risk assessment are published in the annual report. Risk comments in the annual report shall include comments on compliance risks.

# 2.3 Compliance policies

The members of the Board and the Executive Committee of EXMAR are committed to comply and ensure compliance with applicable laws and regulations.

All officers and employees working ashore for EXMAR or its affiliated companies and all members of the crews on board our vessels and offshore installations worldwide must be aware of and comply with the policies and procedures.

A Compliance Manual has been prepared with a view to clearly articulating and implementing the different policies. The Manual is supplemental to EXMAR's Dealing Code and EXMAR's Code of Business Ethics (Annex 3 and 4 to the Corporate Governance Charter and available on Exmar's website <u>www.exmar.be</u>). The Manual contains the following policies:

- Anti-Fraud and Anti-Corruption Policies
- Antitrust and Competition Policy
- Anti-Money Laundering Policy
- Sanctions Policy

- Privacy Policy
- ICT Policy
- HSEQ Policy
- Whistleblowing Policy
- Intellectual Property Policy

The Compliance Manual confirms our commitment to comply with applicable laws and rules.

# 2.4 Watch Structure – Audit Committee

#### 2.4.1 Function, composition and appointment

The Audit Committee will continuously supervise the effective functioning of the Model and respect of the applicable legislation. The Audit Committee shall not be responsible for the management of risks that do not form part of the Compliance Risk Universe in Annex 2 hereto.

The Audit Committee monitors developments in legislation necessitating changes to the Model and Compliance Manual. If required, the Audit Committee will amend and update the Model, subject approval of the Board.

The Audit Committee shall set up a compliance training program (see chapter 3 below) and, if and when necessary, investigate complaints, take measures to mitigate damages (see 2.7.2 below) and decide on sanctions and disciplinary sanctions as set out in 2.8 below.

The Audit Committee performs these tasks for all entities within the EXMAR group.

At least once a year, the Audit Committee will review the findings of and the risk assessment carried out by the Key Risk Officers and complaints or questions received (unless the complaint concerns a member of the Audit Committee in which case the complaint shall be directed to the chairman of the Board).

At least once a year the Audit Committee shall review non-compliance complaints and the actions taken.

At least once a year, the Audit Committee will report to the Board regarding its review.

The Audit Committee can autonomously decide on assistance of independent financial or compliance resources.

#### 2.5 Whistleblowing

The 'Whistleblowing' procedure allows directors, officers, employees, crew members and independent consultants to file a confidential complaint when an infraction (or alleged infraction) of the legal requirements and/or Code of Business Ethics, Dealing Code or any other of the company's policies.

To ensure the anonymity of the plaintiff, an external party has been appointed as recipient ("**the Recipient**") who will capture the complaint and report to the Compliance Officer.

The Compliance Officer will forward the complaint to the Audit Committee who will investigate the complaint.

#### 2.6 Addressees

All officers and employees working ashore for EXMAR or its affiliated companies and all members of the crews on board our vessels and offshore installations worldwide must be aware of and comply with the policies and procedures set out in the Model and the Compliance Manual.

The company can be held liable for offences committed by:

- Individuals who are representatives, directors or managers of the company or one of its organizational units that has financial and functional independence, or by individuals who are responsible for managing or controlling the company;
- personnel which is managed by the persons mentioned above.

#### 2.7 Non-Compliance Event

Any non-compliance event, whether revealed by a complaint following the whistleblowing procedure or by any other means, like the grievance procedure within the EXMAR Shipmanagement Bribery policy, will be reported to the Compliance Officer or a member of the Audit- and Risk Committee.

#### 2.7.1 Compliance Model Update

For each non-compliance event, the Audit Committee will instruct the appropriate Key Risk Officers(s) to investigate the root cause of the non-compliance event and to report back to the Audit Committee.

The Audit Committee will evaluate the root-cause report and assess whether adaptations to the Compliance Model are required.

#### 2.7.2 Mitigation of damages

In case a non-compliance event has or may have a financial impact for the company, the Audit Committee will take mitigating action, if necessary with the help of internal and/or external legal counsel.

#### 2.8 Disciplinary System

#### 2.8.1 General Principles

The sanction system is an autonomous system of measures aimed at safeguarding the effective implementation and application of the Model and the Code of Business Ethics. The goal of the disciplinary system is to stimulate the awareness to the Model and to pursue any deliberate violation of the defined compliance obligations. The applications of sanctions set by the Model and its underlying policies does not substitute nor suppose the infliction of further sanctions of another kind (criminal, administrative, tax...) which may arrive from the same action. The disciplinary system can, but must not, await the result of judicial investigations.

Observance of the dispositions contained in the Code of Business Ethics and the Model applies to any type and nature of labor contracts, including those for executive managers, project-based contracts, part-time contracts etc, and also any type of insourcing contracts.

The disciplinary procedure is initiated by the Audit Committee, which also carries out an advisory role during the entire procedure.

When the Audit Committee is aware of any violation or alleged violation of the Code of Business Ethics or the Model, it will make all necessary investigations, ensuring the confidentiality of the potential offender.

When the violation is confirmed to be committed by an employee, the Audit Committee will contact the Human Resources Director.

When the violation is confirmed to be committed by a member of the Executive Committee, the Audit Committee must inform immediately the Chairman of the Board

If the violation is confirmed to be committed by a member of the Board, the Chairman of the Audit Committee must inform the other members of the Board.

When the violation is committed by a third party who operates by mandate of the company, the Audit Committee will inform the manager responsible for the follow-up of the contract and the Chief Legal Officer.

The application of sanctions will be initiated by the officers holding disciplinary power (e.g. the Human Resources Manager for employees).

#### 2.8.2 Sanctions and disciplinary measures

The Code of Business Ethics, Dealing Code and Model constitute a set of regulations which the employees, officers and directors need to comply with.

#### 2.8.2.1.1 Sanctions for Employees

Violation of the provisions of the Code of Business Ethics, Dealing Code and the Model is considered as a breach of the employment contractual obligations and are consequently offences that may be sanctioned by disciplinary and other measures.

With respect to the proportionality, the type and extent of the sanctions that can be imposed are determined based on following criteria:

- Seriousness of the committed violations;
- Role and responsibilities of the person involved;
- Voluntariness of the conduct or the degree of negligence, carelessness or incompetence;
- The employee's overall conduct;
- Other particular circumstances that accompany the disciplinary violation.

Based on the principles and criteria above, in addition to any other sanctions under the company's policies or at law, three possible sanctions are possible – aligned with EXMAR's labor regulations:

- A verbal warning;
- A written warning;
- A written reprimand.

#### 2.8.2.1.2 Sanctions for members of the executive committee

The role of executive manager is characterized by its outstanding nature of trust. In addition to having repercussions within the company, the executive manager's behavior also has an effect on the external image. Therefore, the compliance with the Code of Business Ethics and the Model is a vital element of the executive manager's responsibility.

When the executive manager commits a violation of the Code of Business Ethics or the Model, the department holding disciplinary powers (Human Resources) will start up relative procedures against the offender, on request of the Audit Committee.

Any sanction must be applied with respect to the proportionality of the seriousness of the deed, guilt or possible malice. The executive manager may undergo precautionary revocation of any powers of attorney granted to him and sanctions may go as far as the dissolution of his employment when there is a breach of trust in the relationship.

# 2.8.2.1.3 Sanctions for directors and members of the Audit Committee

All violations of the Code of Business Ethics, Dealing Code and the Model by a director are very strictly evaluated as the top management is more capable and responsible in driving the company's ethics.

Any possible sanctions are equal to sanctions for executive managers and will be taken by the Board.

# 2.8.2.1.4 Sanctions for contractors and (employees of) third parties

Violation of the Code of Business Ethics and/or the Model by a contractor or any other external resource working on a contract basis with the company or an affiliate the company will be dealt with by the business unit manager responsible for the business unit where the contract or work is carried out.

Any sanction will be taken with respect of the underlying contract. Serious violations, or violations which damage the trust in the person, can result in the termination of the contract.

#### Chapter 3: Training and communication

#### 3.1 Internal training and communication

Training and communication are an essential part to promote the knowledge of the company's compliance policies.

#### 3.1.1 Declaration

Each employee needs to sign a declaration stating that they have read the different compliance policies and agree with its principles and contents. Individual members of corporate bodies also must sign minutes of the board meeting informing them of the different policies and confirming their knowledge and agreement.

An overview of all signed statements is kept by the Audit Committee.

#### 3.1.2 Need for additional training

As the Key Risk Officers are best placed to evaluate the need for training of the personnel in their day-to-day activities, the need for training and/or briefing is evaluated in the same manner as the need for training for technical knowledge needed for the execution of the addressee's job.

The Key Risk Officers report in the frame of the yearly risk assessment on initiatives taken for training and communication to the Audit Committee.

When the Audit Committee detects a need for extra training, the Audit Committee will instruct the Key Risk Officer to organize the correct training and communication.

Any change to legislation and/or the Model is a triggering event for additional training and/or communication.

Each non-compliance event will be analyzed for its root-cause. This analysis can also reveal the need for additional training and/or communication.

#### **3.2** Communication to third parties

Internal policies are translated into standard clauses providing the application of the third party policy. In addition to the commercial terms of any arrangement with a third party, the contract with the third party (entered into at the commencement of the relationship, or upon extension of the engagement of the third party) also needs to contain appropriate representations or warranties from the third party concerning past and future compliance with Anti-Corruption Laws. Non-compliance can lead to termination of the contract and/or the payment of penalties, and/or other tools and remedies protecting Exmar.

# Chapter 4: Specific Compliance Control tools

In addition to the general principles (Corporate Governance Charter, Business Code of Ethics,...), the Compliance Control Inventory lists all relevant controls for EXMAR related to the identified risk themes (see Chapter 2.1.1. Compliance Risk Universe).

#### 4.1 Compliance Control Inventory

#### 4.1.1 Set up

Existing and missing controls to ensure compliance to all the different elements of the Model (see also Compliance Risk Universe) are identified and listed in a control inventory.

The goal of this inventory is to track the actual status of the compliance controls within the organization.

On an annual basis, during the risk assessment, the control efficiency – both on design and operational efficiency – are analyzed and updated by the Compliance Officer or delegate.

The Compliance Control Inventory is maintained by the Compliance Officer and shared with the concerned Key Risk Officer.

#### 4.1.2 Fundamental principles of the Control Inventory

The fundamental principles adopted by the Control Inventory are as follows:

- 1) An organizational structure with clear definitions of roles and responsibilities and reporting lines of each body.
- 2) A system of delegation and attribution of powers and authorities that clearly define which persons have decision-making and authorizing powers
- 3) Clear segregation of duties between those responsible for a task, those who carry it out and those who check it.
- 4) Definition and application of procedures in order to make sure that compliance with laws is met, adequate controls are performed, consistency in way of working is provided and documentation requirements are respected.
- 5) Traceability: appropriate documentation of operations and of controls performed

#### 4.2 Control Assessment

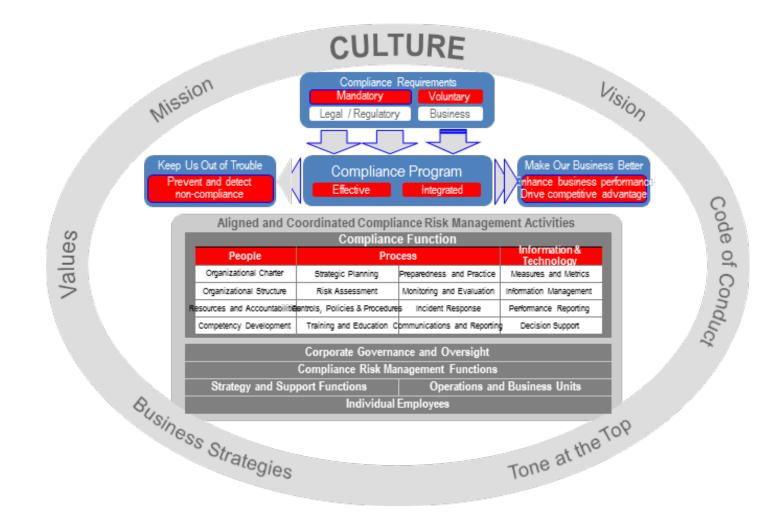
The assessment of the existing and missing controls is executed during the annual risk assessment as the residual risk is assessed (see Chapter 2.2 Risk Assessment).

#### 4.3 Control gap remediation

The mitigation actions related to control deficiencies resort under the responsibility of the Key Risk Officer. The Key Risk Officer reports on the progress towards the Audit Committee. The progress is tracked by the Compliance Officer in the Compliance Control Inventory.

#### Annexes:

- Annex 1. Compliance Model Schematic Overview
- Annex 2. Compliance Risk Universe
- Annex 3. Risk Assessment Criteria Matrix
- Annex 4. Key Risk Officers



# Annex 2. Compliance Risk Universe

Nutlic Committee structure and processes         Bribery and corruption (general)         Dits management           Sourd Structure and processes         Compliance Communication/Training         Ta cess control           Sourd Structure and processes         Compliance Communication/Training         Ta cess control           Sourd Structure and processes         If at an anagement         Ta cess control           Sourd Structure and processes         If at an anagement         Ta cess control           Sourd Structure and processes         If at a management         If at a management           Nation strainer         Compliance Communication/Training         Ta cess control           Wission strainer         Gifts, hospitality and other expenses         If install & change           Nation structure and processes         Political donations         Internal Controls           Nation structure and processes         Political donations         Internal Controls           Nationable descructure and processes         Political donations         Internal Controls           Nationable descructure         Spensorahip         Respect of policies and processes         IDVIDUALS           Sourcers, Supplier Relations         Disciplinany system         INDIVIDUALS           Dawn Bail/Policy         Control trave system         Internal Controls           Fendering         P		COMPLIANCE RISK UNIVERSE EXMAR LEGAL / REGULATORY AND BUSINESS REQUIREMENTS	
Bard Structure and processes     Charitable domain     IT access control       Code of business ethics     Compliance Communication/Training     It applications control testing       Compliance Communication/Training     dealing with incidents     It data management       Discipliance Communication/Training     Gesting with incidents     If acts management       Discipliance Communication/Training     Gesting with incidents     If acts management       Discipliance Communication/Training     Gesting with incidents     If acts management       Discipliance Communication/Training     Iternal controls     If acts management       Mission statement     Internal Controls     Internal Controls       National Statement     Internal Controls     Internal Controls       National Statement     Sponsorabilip     Internal Controls       State at the top     Sponsorabilip     Respect of policies and procedures       National Statement     Privacy Policy     Respect of policies and procedures       Sanctions     Health, Safety & Security     Respect of policies and procedures       Dawn Raid Policy     Control partials     Disciplinary system     INDIVIDUALS       Competitors (customers, Supplier Relations     Disciplinary system     INDIVIDUALS       Dawn Raid Policy     Follow up of socio-policial shuations     Internal controls       Reament System     Interna	CORPORATE GOVERNANCE	FRAUD & CORRUPTION	INFORMATION MANAGEMENT/ IT SECURITY
Code of Dustiness ethics     Compliance Communication/Training     It applications control testing       Compliance Communication/Training     It applications control testing       Disciplinary system     If data management       Disciplinary system     Internal Controls       Disciplinary system     Internal Controls       Disciplinary system     EMPLOYEE OBLIGATIONS       Name and responsibility tospeak up     INDIVIDUALS       COMPETITION/ANTITRUST LAWS     Certification S0, OHSAS       Dave Alal Orlog     Disciplinary system       Connecting     Follow up of socio-politic al stuations       Disciplinary system     Internal controls       Conflict OF INTEREST     Disciplinary system       Disciplinary system     Internal controls       Conflict OF INTEREST     Disciplinary system       Disciplinary system     Internal controls       Conflict Transactions     Project methodology	Audit Committee structure and processes	Bribery and corruption (general)	Data management
ComplianceCommunication/Training     dealing with indicents     IT data management       Disciplinary system     Facilitation payments     IT install & change       Disciplinary system     IT install & change     IT install & change       Mission statement     Internal controls     IT install & change       isspectof laws of countries in which the company operates     Internal controls     Internal Controls       isspectof laws of countries in which the company operates     Risk Assessment     Privacy Policy       Sone at the top     Sonsorship     Internal Controls       Whistlebowing process     Third parties     EMPLOYEE OBLIGATIONS       COMPETITION/ANTITRUST LAWS     CertificationISO, OHSA6     INDIVIDUALS       Some sting of     Internal controls     Appropriate use of computer systems       ODFILICT OF INTEREST     Disciplinary system     Internal controls       Nonpeting against the company     Project methodology     Project methodology       NSIDER TRANSACTIONS     Risk Assessment     Project methodology       NSIDER TRANSACTIONS     Risk Assessment in large projects     PRIVACY       ANTI MONEY LAUNDERING     PNyical acuity     Communication       Mul.     Control email and online communication       Internal Controls     Emergency programe tendens and response       FINANCIAL STATEMENT FRAUD     Emergency programedes and res	Board Structure and processes	Charitable donations	IT access control
Disciplinary system         Facilitation payments         IT install & change           bission statement         Gifts, hospitality and other expenses         IT system socurity           bission statement         Loans/grantUnsuranc@garantees issued by the public unternal controls         IT system socurity           bission statement         Loans/grantUnsuranc@garantees issued by the public unternal controls         IT system socurity           bission statement         Loans/grantUnsuranc@garantees issued by the public unternal controls         IT system socurity           bission statement         Loans/grantUnsurance@garantees issued by the public unternal controls         IT system socurity           bission statement         Controls         IP           bission statement         Risk Assessment         Privacy Policy           one at the top         Sponsorship         EMPLOYEE OBLIGATIONS           anctions         Health, Safety & Security         Respectof policies and procedures           nettrade of policy         Filedath, Safety & Security         Internal controls           competitors (company policy         Follow up of socio-political situations         Appropriate use of computer systems           officient page admestry stam/Drug & Alcoho/Reporting/Emergeny internal controls         Provide mat booksy         INDIVIDUALS           officient pagarants the company         Project mat booksy	Code of business ethics	Compliance Communication/Training	IT applications control testing
thics difts, hospitality and other expenses difts, hospitality and reported difts, hospitality and other expenses difts, hospitality and reported difts, hospi	compliance Communication/Training	dealing with incidents	IT data management
dision statement     Internal controls       lespectof laws of countries in which the company operates authorities is committee structure and processes     Political donations     Internal Controls       lisk committee structure and processes     Political donations     Internal Controls       hareholdes interest.     Risk Assessment     Political donations       one at the top     Sponsorship     EMPLOYEE OBLIGATIONS       anteriodes interest.     Feldetsion ISO, OHSAS     EMPLOYEE OBLIGATIONS       competitors, Customers, Supplier Relations     Disciplinary system     Internal controls       domating and process     Political structures are system     INDIVIDUALS       competitors, Customers, Supplier Relations     Disciplinary system     Global Migration       domating against the company     Political structures are system     Internal controls       competitors against the company     Project methodolsgy     Respectfor individuals       for proprieta size of computer system     Internal controls     Project methodolsgy       for proprietations     Training     Project methodolsgy     Respectfor individuals       for proprietations     Training     Project methodolsgy     Project methodolsgy       for proprietations     Training     Project methodolsgy     Project methodolsgy       for proprietation     Training     Control email andonlinecommunication	Disciplinary system	Facilitation payments	IT install & change
Lespect of laws of countries in which the company operates authorities one at the first one at the fir	thics	Gifts, hospitality and other expenses	IT system security
Vespector laws of countries in which the company operates         authorities         Item is the control is internal Controls           lisk committee structure and processes         Rolitical donations         Internal Controls           hareholdes: interest         Risk Assessment         Privacy Policy           internal Controls         EMPLOYEE OBLIGATIONS         EMPLOYEE OBLIGATIONS           internal Controls         Health, Safety & Security         Respector policies and processures           internal Controls         Health, Safety & Security         Respector policies and processures           COMPETITION/ANTITRUST LAWS         CertificationISO, OHSAS         INDIVIDUALS           Competitors, Customers, Supplier Relations         Pictorunity         Global Migration           Dawn Raid Policy         Follow up of socio-political situations         Appropriate use of computer systems           CONFLICT OF INTEREST         Management system         Internal controls           prepared nesstresponse/Risk assessment         Third parties           NSIDER TRANSACTIONS         Risk Assessment in arge projects         PRIVACY           antti MONEY LAUNDERING         Management Program         Access rights           ANTI MONEY LAUNDERING         Project methodology         Management Program         Access rights           Internal Controls         Emergency preparente	Mission statement	Internal controls	
shareholders interest     Risk Assessment     Privacy Policy       Gone at the top     Sponsorship       Stanctions     Third parties       COMPETITION/ANTITRUST LAWS     Certification ISO, OHSAS       Competitors, Customers, Supplier Relations     Discriptinary system       Competitors, Customers, Supplier Relations     Follow up of socio-political situations     Appropriate use of computer systems       Competing against the company     Follow up of socio-political situations     Appropriate use of computer systems       Competing against the company     Project methodology     Respectfor individuals       Project methodology     Whistleblower protection       NISIDER TRANSACTIONS     Risk Assessment in arge projects       mainternal controls     Comrea surveillance       Management Program     Access rights       ANTI MONEY LAUNDERING     ENVIRONMENTAL PROTECTION     Caterostion and privacy       Internal controls     Emergency preparedness and response     Employee personal data       Internal Controls     Management Program     Access rights       Multion	Respect of laws of countries in which the company operates		
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whistlebiowing process         Third parties         EMPLOYEE OBLIGATIONS           is notions         Health, Safety & Security         Respect of policies and procedures           is notions         Health, Safety & Security         Right and responsibility tospeak up           competitors, Customers, Supplier Relations         Disciplinary system         Minico and system           Competitors, Customers, Supplier Relations         Disciplinary system         Global Migration           Dawn Raid Policy         Follow up of socio-political situations         Appropriate use of computer systems           Construction         Global Migration         Internal controls           Dawn Raid Policy         Management system/Drug & Alcohol/Reporting/Emergency prepared ness/response/Risk assessment         Respect for individuals           Conspeting against the company         Project methodology         Whistleblower protection           INSIDER TRANSACTIONS         Risk Assessment in large projects         PRIVACY           ANTI MONEY LAUNDERING         Physical security         Camera surveillance           Mult         Emergency preparedness and response         Employee personal data           Internal controls         EnviRONMENTAL PROTECTION         Data protection and privacy           Mult         Emergency preparedness and response         Employee personal data           Interna	hareholders interest	Risk Assessment	Privacy Policy
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Health, Safety & Security         Right and responsibility to speak up           COMPETITION/ANTITRUST LAWS         Certification ISO, OHSAS         INDIVIDUALS           Competitors, Customers, Supplier Relations         Disciplinary system         Appropriate use of computer systems         Global Migration           Dawn Raid Policy         Follow up of socio-political situations         Appropriate use of computer systems         Global Migration           Dawn Raid Policy         Follow up of socio-political situations         Appropriate use of computer systems         Global Migration           Internal controls         Maintenance system         Internal controls         Respectifor individuals           Competing against the company         Project methodology         Whistleblower protection         Respectifor individuals           Schopet Transactions         Risk Assessment in large projects         PRIVACY         Respection and privacy           Management Program         Access rights         Control email and online communication           Mult         Control approxection and privacy         Emergency preparedness and response         Employee prosonal data           Mult         Environmental (general)         Internal controls         Employee personal data           ACCurate records         Management Program         Non-disclosure clause         Minagement Program           Accu	vhistleblowing process	Third parties	EMPLOYEE OBLIGATIONS
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COMPETITION/ANTITRUST LAWS         CertificationISO, OHSAS           competitors, Customers, Supplier Relations         Disciplinary system         INDIVIDUALS           Dawn Raid Policy         Follow up of socio-political situations         Appropriate use of computer systems           iendering         Global Migration         Global Migration           Maintenance system         Internal controls           Management system/Orug & Alcohol/Reporting/Emergeny preparednessystesponse/Risk assessment         Third parties           Nonpeting against the company         Project methodology         Whistleblower protection           INSIDER TRANSACTIONS         Risk Assessment in large projects         PRIVACY           ANTI MONEY LAUNDERING         Physical security         Control email and online communication           ML         Control email and online communication           ML         Emergency preparedness and response         Employee personal data           FINANCIAL STATEMENT FRAUD         Environmental [general)         Internal controls           Kcurate records         Management Program         Access rights           Internal controls         Emergency preparedness and response         Employee personal data           Kcurate records         Management Program         Non-disclosure clause           Internal controls         Environmental [general)		Health, Safety & Security	Right and responsibility to speak up
Dawn Raid Policy         Follow up of socio-political situations         Appropriate use of computer systems           rendering         ICT continuity         Global Migration           Maintenance system         Internal controls           Management system/preparedness*response/Risk assessment         Respectfor individuals           preparedness*response/Risk assessment         Whistleblower protection           Dompeting against the company         Process safety         Third parties           Project methodology         Whistleblower protection         PRIVACY           INSIDER TRANSACTIONS         Risk Assessment in large projects         PRIVACY           AntTI MONEY LAUNDERING         Physical security         Control email and online communication           ML         Emergency preparedness and response         Employee personal data           renerations         Environmental (general)         Internal controls           Respector of and privacy         Emergency preparedness and response         Employee personal data           reneration controls         Emergency preparedness and response         Employee personal data           reneration controls         Emergency preparedness and response         Employee personal data           reneration controls         Management Program         Non-disclosure clause           reneration controls <td< td=""><td>COMPETITION/ANTITRUST LAWS</td><td></td><td></td></td<>	COMPETITION/ANTITRUST LAWS		
Tendering     ICT continuity     Blobal Migration       Maintenance system     Internal controls       CONFLICT OF INTEREST     Management system/Drug & Alcohol/Reporting/Emergency preparedness+response/Risk assessment     Respectfor individuals       Competing against the company     Process safety     Third parties       Project methodology     Whistleblower protection       INSIDER TRANSACTIONS     Risk Assessment in large projects       nsider Transactions     Training       ANTI MONEY LAUNDERING     Physical security       Outrol email and online communication       Muternal Controls     Environmental (general)       Muternal Controls     Environmental (general)       Internal Controls     Environmental (general)       Internal controls     Management Program       Access rights     Control email and online communication       ML     Emergency preparedness and response     Employee personal data       FINANCIAL STATEMENT FRAUD     Environmental (general)     Internal controls       Accurate records     Management Program     Non-disclosure clause       Respected withory auditor     Risk Assessment     Physical Access       Respected withory auditor     Risk Assessment     Physical Access	Competitors, Customers, Supplier Relations	Disciplinary system	INDIVIDUALS
Maintenance system         Internal controls           CONFLICT OF INTEREST         Management system/Drug & Alcohol/Reporting/Emergency preparednessystem/Drug & Alcohol/Reporting/Emergency preparednessystem/Drug & Alcohol/Reporting/Emergency preparednessystem/Drug & Alcohol/Reporting/Emergency Project methodology         Respect for individuals           Competing against the company         Project methodology         Whistleblower protection           INSIDER TRANSACTIONS         Risk Assessment in large projects         PRIVACY           nsider Transactions         Training         PRIVACY           Management Program         Access rights         PRIVACY           Mult         Control email and online communication           ML         Emergency preparedness and response         Employee personal data           FINANCIAL STATEMENT FRAUD         Environmental (general)         Internal controls           Emergency preparedness and response         Employee personal data           Financial Instruments         Outbound communications           Independent statutory auditor         Risk Assessment         Program	Dawn Raid Policy	Follow up of socio-political situations	
CONFLICT OF INTEREST         Management system/Drug & Alcohol/Reporting/Emergency preparedness+response/Risk assessment         Respectfor individuals           Competing against the company         Process safety Process safety Project methodology         Third parties Whistleblower protection           INSIDER TRANSACTIONS         Risk Assessment in large projects         PRIVACY           Insider Transactions         Training         PRIVACY           Management Program         Access rights         PRIVACY           ANTI MONEY LAUNDERING         Physical security         Camera surveillance           Mult         Emergency preparedness and response         Control email and online communication           Internal Controls         Environmental (general)         Internal controls           FINANCIAL STATEMENT FRAUD         Environmental (general)         Internal controls           Accurate records         Management Program         Volutionuncations           Financial Instruments         Permit management         Outbound communications           nagement Program         South and seessment         Physical Access           financial Instruments         Permit management Program         South and seessment           nagement Program         Outbound communications         Physical Access           financial Instruments         Permit management Program         S	Tendering	ICT continuity	Global Migration
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Project methodology     Whistleblower protection       INSIDER TRANSACTIONS     Risk Assessment in large projects       nsider Transactions     Training       Management Program     Access rights       ANTI MONEY LAUNDERING     Physical security       Camera surveillance       ML       Internal Controls     ENVIRONMENTAL PROTECTION       Data protection and privacy       Emergency preparedness and response     Employee personal data       FINANCIAL STATEMENT FRAUD     Environmental (general)       Accurate records     Management Program       Accurate records     Management Program       Outbound communications       Permit management     Outbound communications       Independent statutory auditor     Risk Assessment     Physical Access       Service delivery quality/product quality     Risk Assessment	CONFLICT OF INTEREST		Respectfor individuals
INSIDER TRANSACTIONS       Risk Assessment in large projects         nsider Transactions       Training       PRIVACY         Management Program       Access rights         ANTI MONEY LAUNDERING       Physical security       Camera surveillance         AML       Control email and online communication         Internal Controls       ENVIRONMENTAL PROTECTION       Data protection and privacy         Emergency preparedness and response       Employee personal data         FINANCIAL STATEMENT FRAUD       Environmental (general)       Internal controls         Accurate records       Management Program       Non-disclosure clause         Financial Instruments       Permit management       Outbound communications         ndependent statutory auditor       Risk Assessment       Physical Access         Service delivery quality/product quality       Risk Assessment       Physical Access	Competing against the company	Process safety	Third parties
nsider Transactions Training PRIVACY Management Program Access rights Camera surveillance Control email and online communication ML Controls ENVIRONMENTAL PROTECTION Data protection and privacy Emergency preparedness and response Employee personal data FINANCIAL STATEMENT FRAUD Environmental (general) Internal controls Accurate records Management Program Non-disclosure clause Financial Instruments Permit management Outbound communications ndependent statutory auditor Risk Assessment Program Physical Access Service delivery quality/product quality Risk Assessment Risk Assessment		Project methodology	Whistleblower protection
Management Program       Access rights         ANTI MONEY LAUNDERING       Physical security       Camera surveillance         VML       Control email and online communication         Internal Controls       ENVIRONMENTAL PROTECTION       Data protection and privacy         Emergency preparedness and response       Employee personal data         FINANCIAL STATEMENT FRAUD       Environmental (general)       Internal controls         Accurate records       Management Program       Non-disclosure clause         Financial Instruments       Permit management       Outbound communications         ndependent statutory auditor       Risk Assessment       Physical Access         Service delivery quality/product quality       Risk Assessment       Physical Access	INSIDER TRANSACTIONS	Risk Assessment in large projects	
ANTI MONEY LAUNDERING       Physical security       Camera surveillance         AML       Control email and online communication         Internal Controls       ENVIRONMENTAL PROTECTION       Data protection and privacy         Emergency preparedness and response       Employee personal data         FINANCIAL STATEMENT FRAUD       Environmental (general)       Internal controls         Accurate records       Management Program       Non-disclosure clause         Financial Instruments       Permit management       Outbound communications         ndependent statutory auditor       Risk Assessment       Physical Access         Service delivery quality/product quality       Risk Assessment       Physical Access	nsider Transactions	Training	PRIVACY
ANTI MONEY LAUNDERING       Physical security       Camera surveillance         ML       Control email and online communication         Internal Controls       ENVIRONMENTAL PROTECTION       Data protection and privacy         Emergency preparedness and response       Employee personal data         FINANCIAL STATEMENT FRAUD       Environmental (general)       Internal controls         Accurate records       Management Program       Non-disclosure clause         Financial Instruments       Permit management       Outbound communications         ndependent statutory auditor       Risk Assessment       Physical Access         Service delivery quality/product quality       Risk Assessment       Physical Access		Management Program	Access rights
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Emergency preparedness and response     Employee personal data       FINANCIAL STATEMENT FRAUD     Environmental (general)     Internal controls       Accurate records     Management Program     Non-disclosure clause       Financial Instruments     Permit management     Outbound communications       ndependent statutory auditor     Risk Assessment     Physical Access       Service delivery quality/product quality     Risk Assessment     Physical Access	nternalControls	ENVIRONMENTAL PROTECTION	Data protection and privacy
FINANCIAL STATEMENT FRAUD       Environmental (general)       Internal controls         Accurate records       Management Program       Non-disclosure clause         Financial Instruments       Permit management       Outbound communications         Independent statutory auditor       Risk Assessment       Physical Access         Service delivery quality/product quality       Risk Assessment       Physical Access			
Accurate records Management Program Non-disclosure clause Financial Instruments Permit management Outbound communications ndependent statutory auditor Risk Assessment Physical Access Service delivery quality/product quality Risk Assessment	FINANCIAL STATEMENT FRAUD		
inancial Instruments Permit management Outbound communications ndependent statutory auditor Risk Assessment Physical Access Service delivery quality/product quality Risk Assessment			
ndependent statutory auditor Risk Assessment Physical Access Service delivery quality/product quality Risk Assessment			
Service delivery quality/product quality Risk Assessment			
Third parties		Service delivery quality/product quality	

# Annex 3. Risk Assessment Criteria Matrix

# Criteria Matrix

	IMPACT		
	HIGH	MEDIUM	LOW
Reputation / Regulatory / Legal	<ul> <li>Fraud, embezzlement or theft</li> <li>Serious failure to comply with legal or regulatory requirements that may result in fines and/or curbing of business/suspension</li> <li>Management Indications</li> <li>Bad publicity or damage to reputation</li> <li>Divulgation of secret information that will impact the company stock price</li> <li>Noncompliance with third party agreement</li> </ul>	<ul> <li>Failure to comply with legal or regulatory requirements in some instances that may result in first time warning letter</li> <li>Management reviewed</li> </ul>	impact with legal or regulatory
	LIKELIHOOD		
	HIGHLY LIKELY	POSSIBLE	UNLIKELY / ISOLATED
	<ul> <li>Frequency of occurrence: Daily→monthly</li> <li>History of regular occurrence</li> <li>Ongoing symptoms exist</li> </ul>	<ul> <li>Frequency of occurrence: Monthly</li> <li>History of occasional occurrence</li> <li>Occasional symptoms exist</li> </ul>	<ul> <li>Frequency of occurrence: Monthly→annually</li> <li>History of acceptable performance</li> <li>Unexpected symptoms</li> </ul>

Annex 4. Key Risk Officers

# COMPLIANCE RISK UNIVERSE EXMAR

# LEGAL, REGULATORY AND BUSINESS REQUIREMENTS

Competition/Antitrust Laws	Information Management/Security
KRO : Gregory Fossion	KRO : David De Roock
Intellectual Property	Employees Obligations
KRO : Gregory Fossion	KRO : Florence Mottrie
Health and Safety	Individuals
KRO : Emma Scheiris	KRO : Florence Mottrie
Environmental Protection KRO : Emma Scheiris	Privacy DPO : Florence Mottrie, David De Roock and Gregory Fossion
Financial Statement Fraude KRO : Linda Maes & Laurent Verhelst	
	KRO : Gregory Fossion         Intellectual Property         KRO : Gregory Fossion         Health and Safety         KRO : Emma Scheiris         Environmental Protection         KRO : Emma Scheiris         Financial Statement Fraude         KRO : Linda Maes &